

Delivering a faster, smoother & more reliable streaming experience.

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Welcome

Thank you for choosing SW Stream for your streaming TV experience! We're excited to have you on board and hope you enjoy the convenience and flexibility of our service.

If you have any questions or need assistance at any point, please don't hesitate to reach out. We're always looking for ways to improve and enhance your streaming experience, and your feedback helps us do just that.

Enjoy watching — and welcome to the future of TV!

Federated Broadband Team

| Notes | | | | | | | |
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Subscriber Name

Subscriber Password

INSTALLING the SWStream App

Make sure your Roku TV device is connected to your home internet (Wi-Fi or wired ethernet).

From the Roku home screen, use the arrow buttons on your Roku remote to navigate down the menu options on the left until the **Search** option is highlighted and press "**OK**"

Enter in the channel name "SW Stream TV" into the search bar.



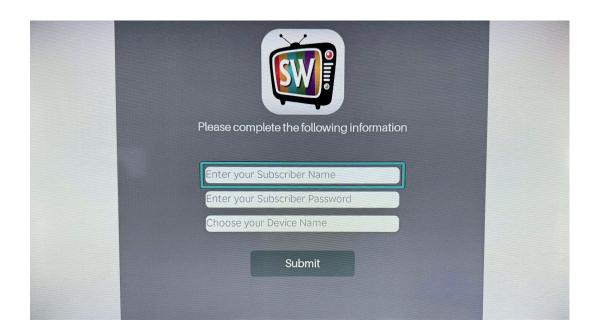
Once the **"SW Stream TV"** channel name is entered into the search bar, the channel name will appear on the right. Navigate over to the right until **"SW Stream TV"** is highlighted and press **"OK"**

The **Add app** option will now be highlighted, Press "**OK**" to complete the process.



Log In:

Enter your subscriber name and subscriber password on the login screen.



Name Your Device:

Type in a **unique device name** for this Roku TV (you must use a different name for each Roku device).

Submit:

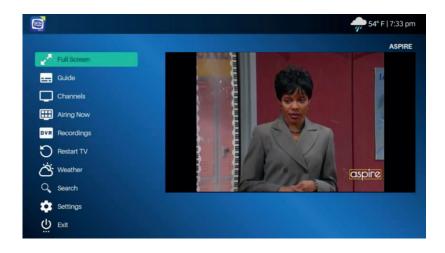
Select "Submit" to continue.

⚠ If you see an error, double-check that your login information was entered correctly.

MAIN MENU Introduction to your TV Features

In a few moments, you will see the first live TV channel in the lineup with the main Menu as shown below.

NOTE: Since the new Gen 2 app is now successfully installed, we recommend at some point uninstalling your previous SWStream app (if you have it installed).



Explore These Key Features:

Record Live or Scheduled Content:

Record what you're currently watching live, schedule recordings of upcoming shows or series directly from the TV Guide, or even record programs that aired up to 24 hours ago.

· Access Helpful Tools from the Main Menu:

Check your local weather, view channels with available restart options, and access Settings to create favorite channel lists or set up parental controls.

• Replay or Record Past Programs:

Use the TV Guide to go back up to 24 hours and watch or record previously aired shows—or add them to your favorites for easy access later.

GETTING STARTED

with the Remote Control Main Features



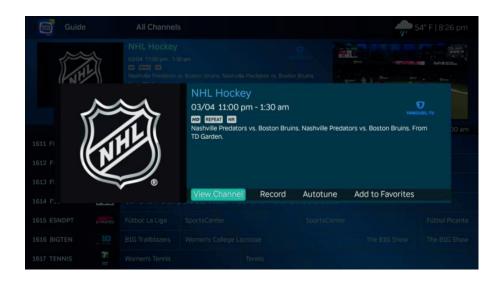
- BACK Return to previous screen.
 Represented by a left arrow.
- 2. Channel Up / Channel Down
- 3. Exit to Roku Home Screen
- 4. **Program options** while watching full screen TV
- **5. Closed Captioning Option**

TV GUIDE



FUTURE PROGRAM Options in TV Guide

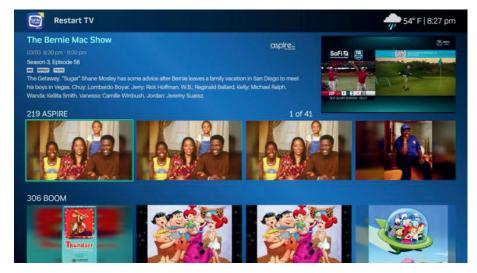
Here are the options for programs airing in the future.



RESTART TV THAT YOU MISSED

You can scroll back up to 24 hours in the TV Guide to watch or record any programs you may have missed.

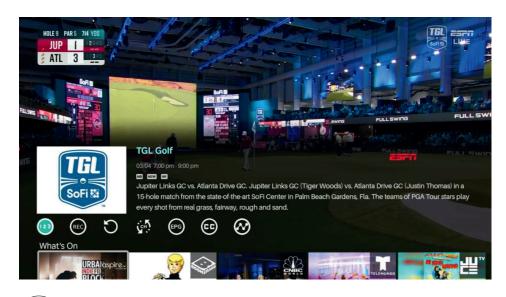
Additionally, the main menu includes a "Restart TV" section, where you'll find a list of all programs from the past 24 hours that are available to restart—organized by channel number.



PROGRAM OPTIONS

While Watching TV

While watching a program (live or replay), press the remote center circle "OK" button to display all your options.



- 123 Display a numeric keypad to enter the channel number
- (REC) Record Options
- Start this program over from the beginning
- Tune Last Channel
- (EPG) TV Guide
- Closed Captioning

Remote arrow down to display more content:

- · What's On
- Trending Programs
- · Last 10 Channels Tuned
- Your Recordings

HOW TO RECORD

How to Record Programs:

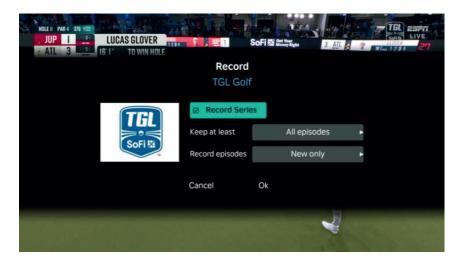
1. Record While Watching Live:

 You can record the program you're currently watching. Choose to record just that episode or the entire series.

1. Schedule or Record from the TV Guide:

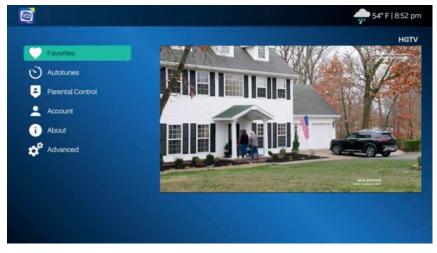
 Use the TV Guide to schedule a recording for an upcoming program, or scroll back up to 24 hours to watch or record a previously aired show.

Note: All recordings are automatically deleted after 7 days.



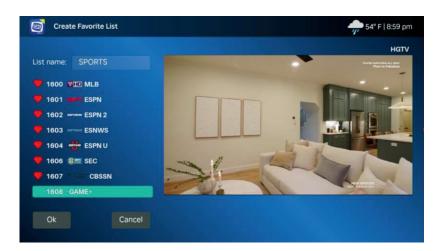
SETTINGS

From the Main Menu, select Settings to display these options.



CREATING FAVORITES

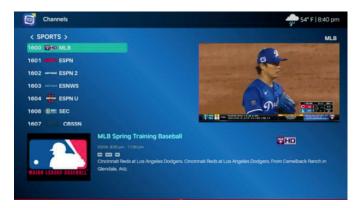
Create as many favorite channel lists as you want.



HOW TO SEE YOUR FAVORITE LIST

Select **All Channels** from the main menu to display the left screen view below. After you create favorite channel lists, for example "SPORTS', you can switch to display your favorite "SPORTS' channel list here. Switch the list by using the remote **left/right arrows**.





CHANGING YOUR FAVORITE LISTS

While viewing your favorite list, press and hold the **OK** button to display the screen below. You can remove this channel from your favorites list.



While viewing all channels, press and hold the **OK** button to display the screen below. You can **add this channel** to your **favorites** list.



NOTES